

TickenGo Privacy Policy

This Page is made to inform you about how your personal data are used and share. TickenGo deeply cares about your privacy and we want you use our service in a transparent context. So please read carefully the following content which applies to our web site, and any service provides by TickenGo and related to our web site. By using TickenGo, you consent to the terms and conditions of this Privacy Policy and are aware that our policies may evolve any time in the future.

Personal Information Collected by TickenGo

We probably collect many informations about you when you use TickenGo, or any service related to TickenGo, or third Party sites, or Partners, like your name, location, email address, phone number and any other content you may post on TickenGo. All your information allow us to personalize the content of the service, to secure and improve your experience.

Registration

You must provide many personal information when you register on TickenGo. Your Personal data (personal information on your dashboard) like your name, email, phone number... are NEVER public on TickenGo. The only data that is public on the site is your TickenGo ID.

We deliver some of your personal data ONLY when there is a transaction between 2 members through a Ticket sale. When a member buy or sale a Ticket we deliver to his driver or passenger some information like his phone number and email but ONLY through a private way like email and NEVER on the public site.

Your IP Address

Each time you visit the Site, we automatically collect your IP address and data from your browser and your OS in order to optimize the content of the website, to help identify you and to locate you. As an international platform it's important for us to gather your location (your country at least) to provide the site version in the more adapted language.

Cookies

TickenGo cares about your experience on our website is pleasant for you. We use standard cookies technology which are alphanumeric identifiers that we transfer to your computer's hard drive through your browser to enable our systems to recognize your browser, and provide you a complete service.

If you don't want that TickenGo use the cookies technology with your computer, you can easily remove it through your web browser.

Data we store in our Data Base

All the following information is stored in our database :

- All personal information you provide when you register
- Information about your trip offer and ticket reservation

No Spam

There are only 2 types of messages you can receive from TickenGo :

- The TickenGo eMail Newsletter if you check "yes" in the personal information from when you register. At any moment you can change this by clicking "no" in your personal information through your driver or passenger dashboard.
- The many types of emails, with no commercial purpose, related to your activity on TickenGo like you registration confirmation, ticket purchase confirmation, departure request, rating request etc... All these emails are very important for an as better as possible experience on our website.

Third Parties

Except as otherwise expressly included in this Privacy Policy, this document addresses only the use and disclosure of information we collect from you. If you disclose your information to others, whether they are bidders, buyers or sellers on our sites or other sites throughout the internet, different rules may apply to their use or disclosure of the information you disclose to them. TickenGo does not control the privacy policies of third parties, and you are subject to the privacy policies of those third parties where applicable. We encourage you to ask questions before you disclose your personal information to others.

Contact

If you have any question about Privacy Policy please contact us : help [at] tickengo.com